

Contingency Management TRAINING SUPPORT SYSTEM (CM-TSS)

Frequently Asked Questions

QUALITY ASSURANCE MODEL:

What is the CM-Training Support System (TSS)?	<i>The CM-TSS is an entirely web-based training and Quality Assurance system. This system offers ongoing training for providers of CM, up-to-date resources, and a comprehensive set of Quality Assurance and Quality Improvement tools designed to help you improve outcomes by adhering to the CM treatment approach.</i>
Do I have to collect data?	<i>Yes. You will be required to complete a brief data collection form at client intake and at discharge. This data will be used to evaluate treatment outcomes and guide agency growth and development.</i>
What is the Contingency Management-Therapist Adherence Measure (CM-TAM)?	<i>The CM-TAM is a reliable and valid survey that a family/client completes every 4 weeks of treatment. This survey gives instant feedback on how engaged the client is in treatment, how effectively you are conveying the interventions and how effective the youth/caregiver feels the treatment is for them. Client feedback is a key component of successful CM treatment.</i>
Am I required to record therapy sessions?	<i>Yes. You will be required to record therapy sessions and submit them to your Lead Trainer for scoring. This is a highly collaborative process that will provide you valuable feedback and suggestions for improving your CM techniques.</i>
What is the Knowledge Test?	<i>Each year you will complete a brief multiple choice test about CM. The results will be used to decide on training topics for the next year.</i>
Can I access other providers of CM?	<i>Yes you can! Each week there is a Provider Networking conference call that you can join that will enable you to talk to other providers of CM.</i>
Can anyone provide this treatment?	<i>Anyone is free to use CM techniques in their practice. However, to offer the program, <u>CM for Adolescents and Their Families</u>, you and/or your agency will need to become a licensed provider through TSSArena. Please visit www.trainingsupportsystem.com for more information.</i>

TRAINING:

Will I receive training?	<i>Yes! You will receive a 15-hour online training that will teach you the basic skills for using the CM interventions. This training is completely web-based and can be completed at times and locations that are convenient for you. Your Lead Trainer will assist you throughout the training for 1:1 learning.</i>
What if I get stuck?	<i>No worries! You will be assigned to a Lead Trainer who is an expert in CM. This trainer will be available to you daily through chat, web-conferencing or phone calls to assist you as you complete the training or implement the interventions.</i>
What is the Lead Trainer?	<i>The Lead Trainer is an expert in CM. Your trainer will work one-on-one with you to help you master the techniques. In addition, your Lead Trainer will complete all of the Quality Assurance tasks to make sure you are achieving positive outcomes for your clients.</i>
Can I get ongoing training?	<i>Absolutely! You will be able to sign up for quarterly trainings of your choosing. These trainings are web-based which will save you and your agency time and money.</i>

For additional information:

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